

CENMATE



**USB3.0 C/A to HDMI 4K30Hz x2 +HDMI 1080P60Hz x2
Display Adapter (Support MST)+USB3.0 Type-C(5G)**

PRODUCT INSTRUCTION

Model:3244TU3



【Quality Assurance】 Cenmate provides lifetime technical support. If you have any questions about the product, please don't hesitate to contact us, reply and solve your problem within 24 hours.

Technical Support Contact:
cenmate23@outlook.com

Safety Guidelines

Please read the following safety instructions carefully before using this product for proper use and keep this manual for future reference.

1. Do not attempt to open the product to avoid electric shock.
2. Repair or maintenance should only be performed by qualified personnel.
3. Always place the product on a stable, flat surface to prevent it from falling off.
4. Do not expose the product to water, moisture or high humidity environment to avoid the risk of damage.
5. To avoid damage caused by direct sunlight or high temperature, do not expose the product to such environment.
6. Do not place the product near heat sources such as radiators, heat registers, stoves or other heat generating devices.
7. Do not place any object on the product to avoid damage.
8. Use only attachments and accessories specified by the manufacturer.
9. If not used for a long time, unplug the power supply to avoid damage.

Product Introduction

1. USB3.0 HDMI dual display adapter that connects USB-A or USB-C to four HDMI displays.
2. It is designed to support replication/scaling/rotation/conversion/extend modes and supports maximum 4K@30Hz resolution.

System requirements

In order to install and operate the product correctly, please ensure that your system meets the following requirements:

Windows 7/8/8.1/10 and above or Mac OS 10.x and above.

CPU Processor: Core i5 and above.

RAM: 4GB and above.

Monitor: Supports 4K resolution.

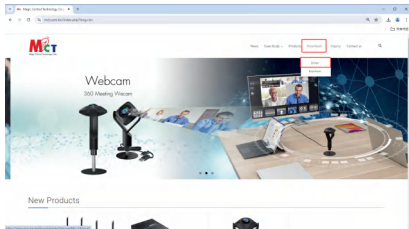
Set Display Mode

The situation of Windows

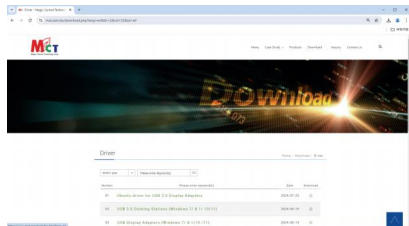
The link address of the chipset manufacturer is shown below:

<https://www.mct.com.tw/download.php?lang=en&tb=1&cid=32&ot=all>


1. Please go to MCT official website,
click the upper right corner to download, find Drive.



2. Go to the download center.



3.Slide down, find “ USB Display Adapters (WIN) ”, and click the check mark on the right to download.



Number	Please enter keywords	Date	Download
01	Ubuntu driver for USB 3.0 Display Adapters	2019-07-01	
02	USB 3.0 Docking Stations (Windows 7/ 8.1/ 10/11)	2019-06-19	
03	USB Display Adapters (Windows 7/ 8.1/10 /11)	2019-06-19	
04	USB 3.0 Docking Stations (macOS 11.0 or newer)	2019-06-19	
05	USB 3.0 Display Adapters (macOS 11.0 or newer)	2019-06-19	
06	uXP485 Manager	2019-10-09	
07	uXP485 Firmware	2019-10-09	
08	uXP485-GPD Configure Guide	2019-09-06	
09	Multi-Monitors Assistant App	2017-07-02	
10	MultiPoint Workstations	2019-10-09	
11	USB to Ethernet (Windows 7/ 8.1/ 10, ASUS solution)	2019-04-07	
12	XM-D802 USB 3.0 Magic Switch	2019-02-19	

4.Check that the Task center driver is downloading.

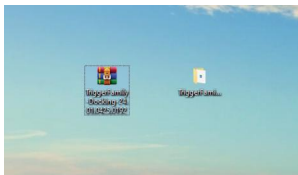


TriggerFamily-

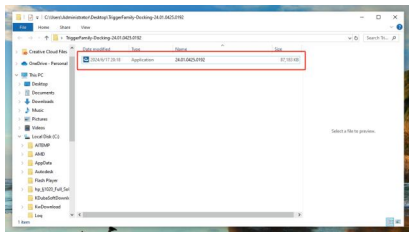
Dongle-24.01.0425.0179.zip

↓ 0.2/69.6 MB • 还剩 27 分钟

5.Once the download is complete, unzip the file.



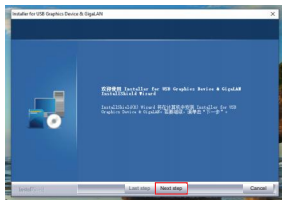
6.Open the folder and double-click the app to download the driver.



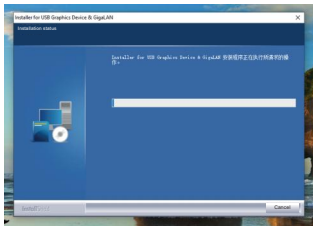
7.Loading.



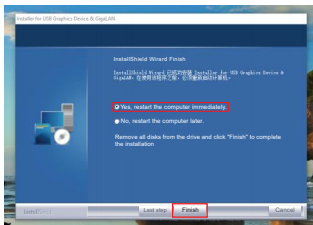
8.Click Next.



9. After agreeing to the terms, it is being installed.

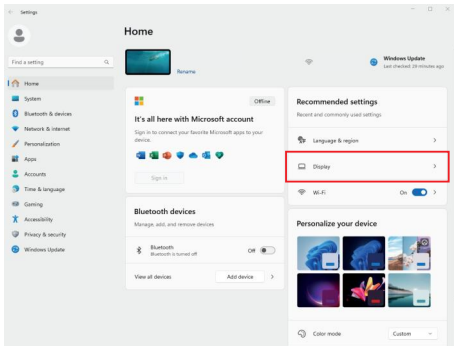


10. When the installation is complete, click Finish and restart your computer.



11. Connect directly to the device. You can see that the link is complete

12.Find Display Settings in Settings.

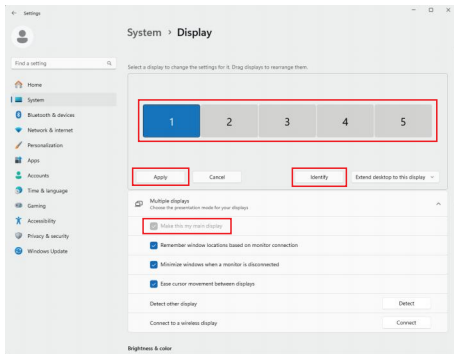


13. Connect the product and the display through the four HDMI cables, if the screen is black with no picture, please check if your HDMI cable is faulty, or re-plug the HDMI cable and install the four HDMI cables.

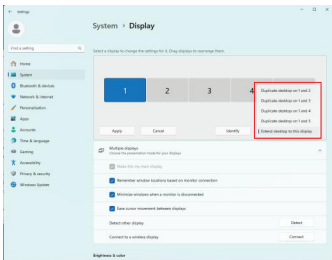
After a normal connection, the computer's screen settings will display several displays according to the display you have connected (as shown in the picture: 1-5 will be displayed after five displays have been connected) Any of the screens in 1-5 can be set as the main display.

If you don't know which screen the numbers 1-5 represent, click Identify and the number will be displayed on the connected screen.

Screens 1-5 can also be dragged and dropped to your liking.

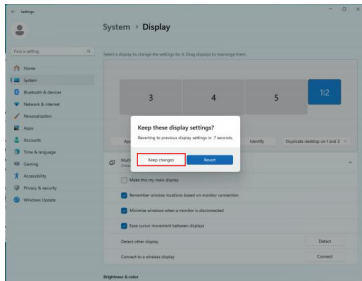


14. You can choose between the main display and one other screen for duplicating.

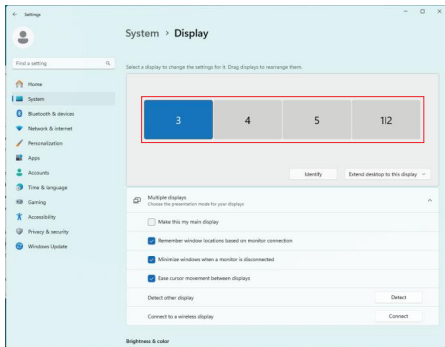


15. As shown in the figure: after selecting 1 display and 2 displays for duplicating.

Click Keep changes as soon as you've set it up.



16.The setup is complete as it is, and you can choose between the home screen and any of the screens to duplicate.

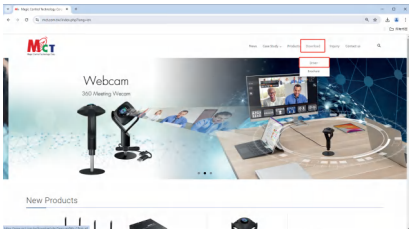


The situation of MAC OS

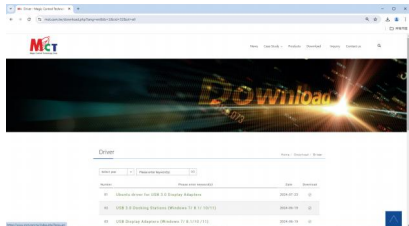
The link address of the chipset manufacturer is shown below:

<https://www.mct.com.tw/download.php?lang=en&tb=1&cid=32&ot=all>


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Home				Case Study	Products	Download	Support	Contact us	Q
Number	Please enter keywords				Date		Download		
01	Windows driver for USB 3.0 Display Adapters				2024-07-23				
02	USB 3.0 Docking Stations (Windows 7/8/10/11)				2024-06-19				
03	USB Display Adapters (Windows 7/8/10/11)				2024-06-19				
04	USB 3.0 Docking Stations (macOS 11.x or newer)				2024-03-16				
05	USB 3.0 Display Adapters (macOS 11 or newer)				2024-03-16				
06	xRDPA5 Manager				2023-10-29				
07	xRDPA5 Firmware				2023-10-26				
08	xRDPA5-CPD Configure Code				2021-08-04				
09	Multi-Monitors Assistant App				2021-07-02				
10	MultiPoint Workstations				2020-10-30				
11	USB to Ethernet (Windows 7/8/10, KVM solution)				2020-04-07				
12	KM-C8001 USB 3.0 Magic Switch				2020-03-16				

4.Check that the Task center driver is downloading.



Mac Driver_v2024-02-12.zip

3.8 MB • 完成

5.Once the download is complete, unzip the file.

 MCT_Trigger_Device_Driver-4.0-2023-08-13



MCT_Trigger_Device_Driver
-4.0-2023-08-13.pkg

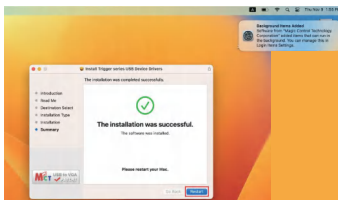


uninstall-usb-display-
driver.command

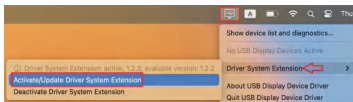
6. Open the installer in the folder and click Install.



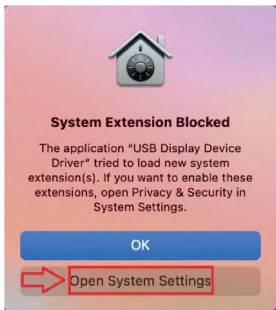
7. When the installation is complete, click and restart.



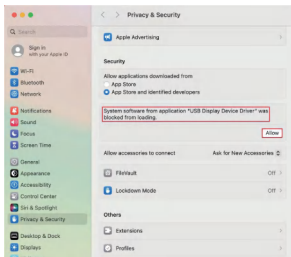
8. When the reboot is complete, open the screen link Settings in the upper right corner of the screen.



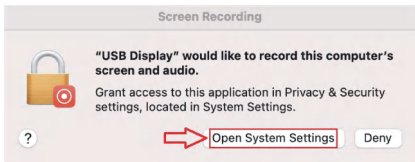
9. Tap to open the screen recording Settings .



10. Go to Settings to find Security & Privacy and slide down to find the check box for Consent.



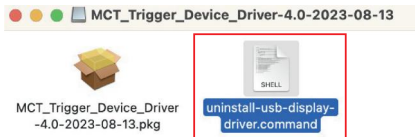
11. Tap to open screen Settings.



12. Turn on the screen recording Settings to enable USB Displays.



13. Then open the extract folder in the Apple terminal program rewrite.



14. Clicking in will bring up this screen.

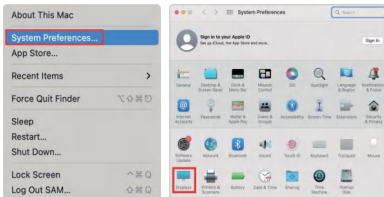
```
mct — uninstall-usb-display-driver.command — sudo • uninstall-usb-disp...  
Last login: Tue Aug 15 14:28:22 on console  
mct@mcts-MacBook-Pro ~ % /Volumes/MCT_Trigger_Device_Driver-4.0-2023-08-13/unins  
tall-usb-display-driver.command ; exit;  
Most components require root privileges to uninstall. We are about to run those  
commands using "sudo", please enter your password if asked.  
Password: ?
```

Fill in your device password

(because Apple privacy does not see the password input, just enter the password, then press Enter) and restart the computer.

15. After the restart is complete, insert the device, and then check the other monitor.

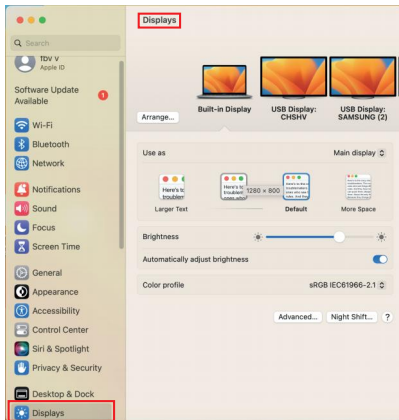
Left click on the Apple icon, select "System Preferences", and click on "Display".



16. Connect the product and the monitor via the four HDMI cables.

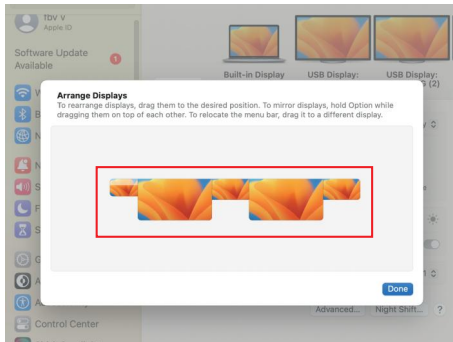
If the screen is black with no image, please check if your HDMI cable is faulty, or re-insert the HDMI cable and install the four HDMI cables.

Find Displays Settings in Settings.

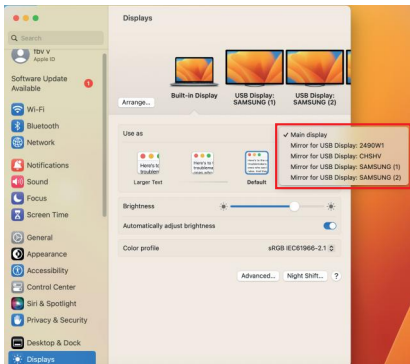


17.If you don't know which screen represents which screen, click on the screen and a red box will be displayed.

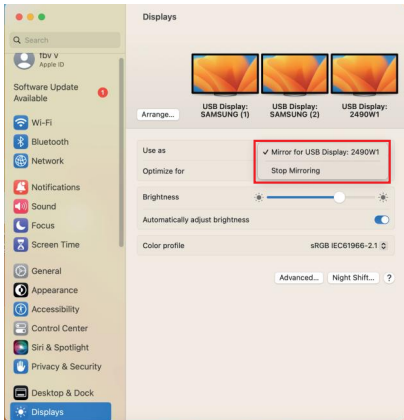
The 5 screens can also be dragged and dropped to your liking.



18. You can choose between the main display and one other screen for duplicating.



19. Option to pause mirroring and choose to mirror the main screen with other screens.



1. Mac-based devices do not support rotation modes, but M1/M2 Macs support conversion modes, while Intel Macs do not.
2. To use this adapter, a device equipped with USB-C/USB3.0 must support USB3.0 data transmission.
3. The adapter does not support playback of HDCP-protected content on sites like Netflix and Hulu.

Product specification

Product Name	CENMATE-3244TU3
Product Model	USB3.0 C/A to HDMI 4K30Hz x2 +HDMI 1080P60Hz x2 Display Adapter (Support MST)+USB3.0 Type-C(5G)
Product Size	118.5x80.5x12.5mm
Cable Length	about 47 Inch
Input	USB-A/C 3.0 interface
Output	HDMI 4K & HDMI 1080P+USB3.0 Type-C(5G)
Support System	Windows10/8.1/7(32-bit/64-bit)and Mac OSx10 or updated version